



Ealing Volunteers' Charter

Volunteering releases the talents and the community spirit of local residents and provides essential support to local organisations. Thousands of Ealing residents give their time to volunteer as befrienders, counsellors, community representatives, coaches, charity workers, charity workers, lay visitors, school governors and local councillors.

We commit ourselves to supporting good practice principles on volunteering:

- **Every Ealing resident who wishes to volunteer should have an opportunity to do so, regardless of age, ethnic origin, gender, disability, sexuality, faith, economic status, carer commitments or work-life balance**
- **Volunteers should be able to volunteer in a safe, healthy and supportive environment**
- **Volunteers should be treated as part of the team and encouraged to give feedback and comments on the wider work of the organisation**
- **Volunteers should have access to support and training**
- **Volunteers should be reimbursed for out of pocket expenses (such as travel and meals) and, where possible within the organisation's budget, childcare or dependent care costs**
- **Volunteers who work with children or lone volunteers who work with vulnerable adults are subject to Disclosure and Barring Checks and child protection and vulnerable adult policies**
- **Volunteers should supplement the work of paid employees, they should not be a substitute for paid employees or replace paid staff**
- **Volunteers also have responsibilities to the organisations in which they volunteer and should respect the policies and procedures of the organisation**